

FIG. 1

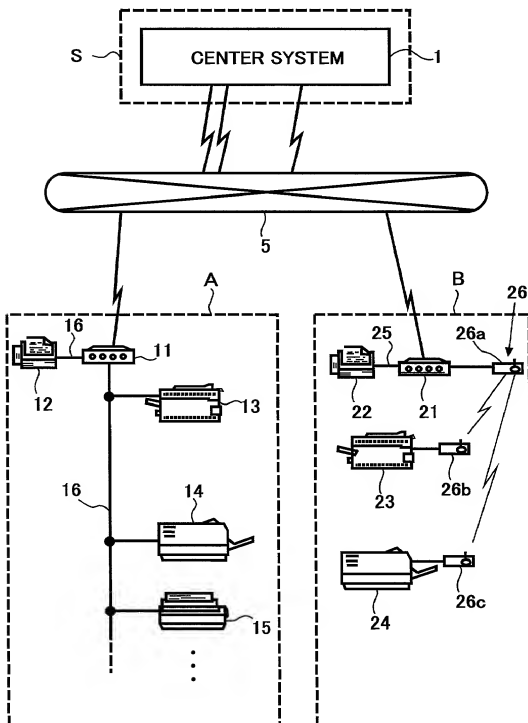


FIG. 2

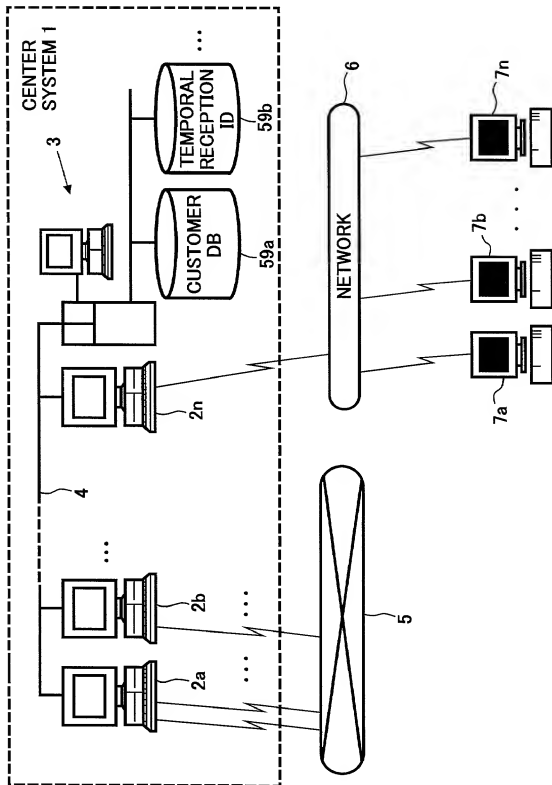


FIG. 3

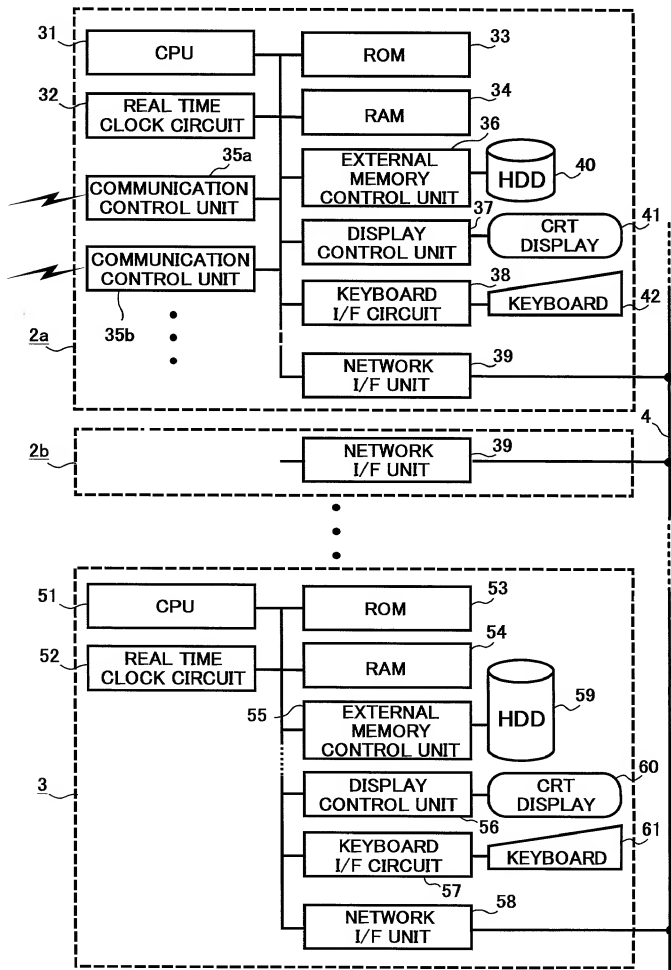


FIG. 4

APPA- RATUS MODEL, NO	CUSTOMER ID	CUSTOMER NAME	ADDRESS	AREA CODE	BUILDING	FLOOR NUMBER
XX...1	XXX5600	SHINYOKOHAMA DIV, XXX CO LTD	3-2-3, SHINYOKOHAMA KOHOKU-KU, YOKOHAMA	XXX123	SHINYOKOHAMA BLD	03
XX...2	XXX2000	XXSHOKAI LTD	XX...X	XXX500	TAKAHASHI BLD	B01
XX...3						
XX...4						
XX...5	XXX1000	XX SHOKAI LTD	3-2-3, SHINYOKOHAMA KOHOKU-KU, YOKOHAMA	XXX123	SHINYOKOHAMA BLD	20
.						
.						
XX...m	XXX5600	SHINYOKOHAMA DIV, XXX CO LTD	3-2-3, SHINYOKOHAMA KOHOKU-KU, YOKOHAMA	XXX123	SHINYOKOHAMA BLD	10

FIG. 5

CUSTOMER/ PERSON IN CHARGE	PHONE NUMBER	COMMUNI- CATION ADAPTER MODEL UNIT, NO	ADAPTER CONNECTION ID	SERVICE AREA			...
				SERVICE STATION	ADDRESS PHONE	ENGINEER PERSONNEL	
RICOH TARO	12-3456-7890	XXX-1234	12-6543-9876	YOKOHAMA SS	XX-XXXX	RICOH ICHIRO	
.	23-4567-8901	XXX-5678	98-7654-3210	ATSUGI SS	XX-XXXX	RICOH SABURO	
.							
RICOH JIRO	12-3456-6789	XXX-9012	12-6544-8901	YOKOHAMA SS	XX-XXXX	RICOH ICHIRO	
.							
RICOH GORO	12-3456-9876	XXX-3211	12-6544-0123	YOKOHAMA SS	XX-XXXX	RICOH ICHIRO	
.							
.							

FIG. 6

TIME RECEIVED (YEAR, MONTH, DAY, HOUR, MINUTE)	APPARATUS MODEL, NO	RECEPTION ID CODE	DETAILED DATA	ACTION TO BE TAKEN, OR NO
00.01.18.08:00	XX---10	80	XXX---X	0
01.18.08:00	XX---02	10	XX---X	0
01.18.08:01	XX---30	30	XX---X	0
01.18.08:05	XX---11	20	XX---X	0
01.18.08:06	XX---01	80	XX---X	1
01.19.17:00	XX---31	80	XX---X	1
.				
.				
.				
01.20.08:00	XX---02	80	XX---X	1
.				
.				
.				

FIG. 7

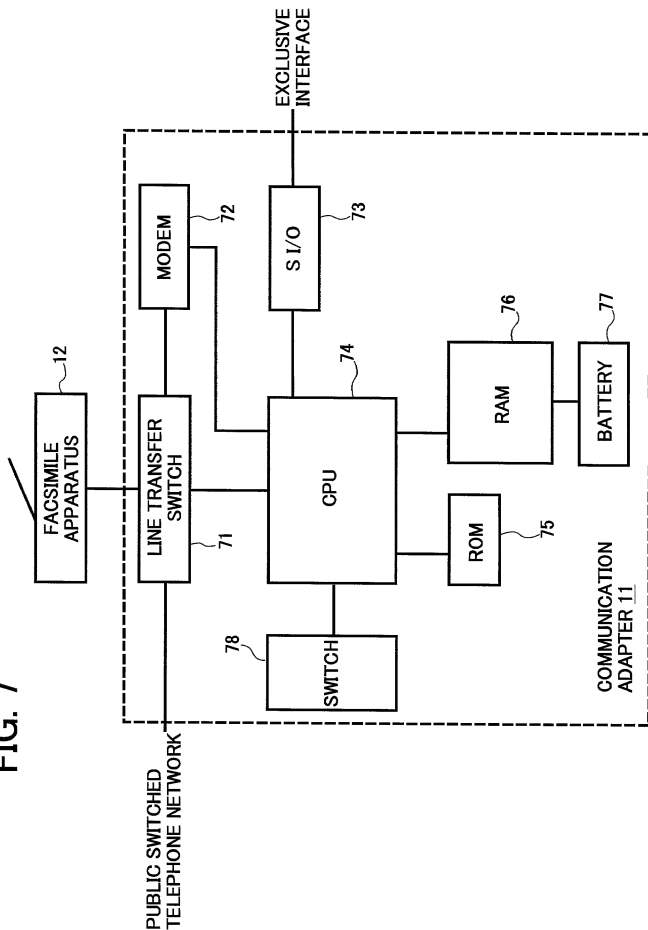


FIG. 8

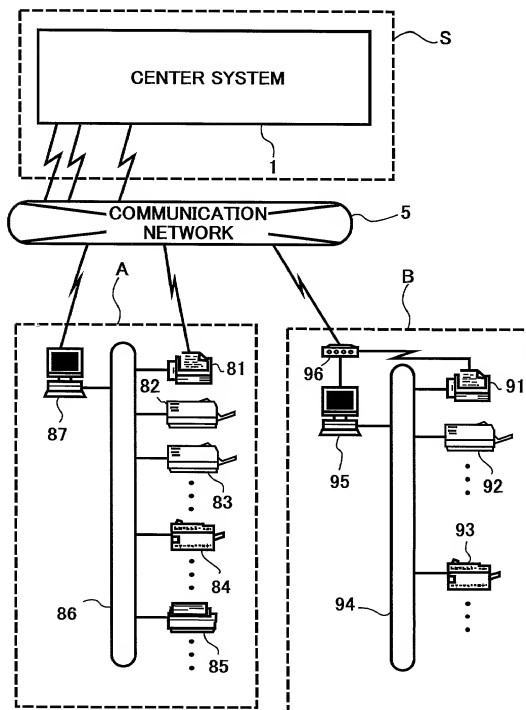


FIG. 9

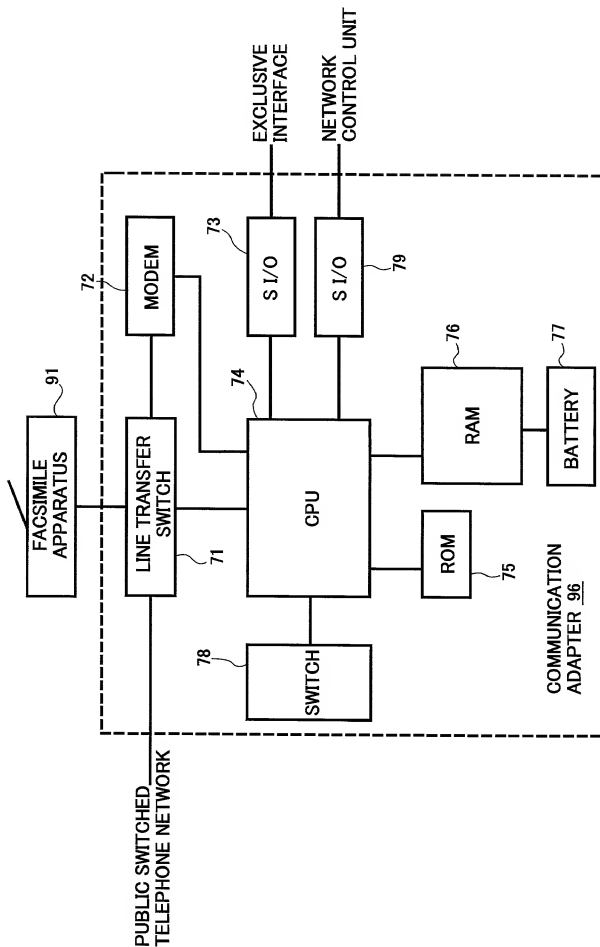


FIG. 10

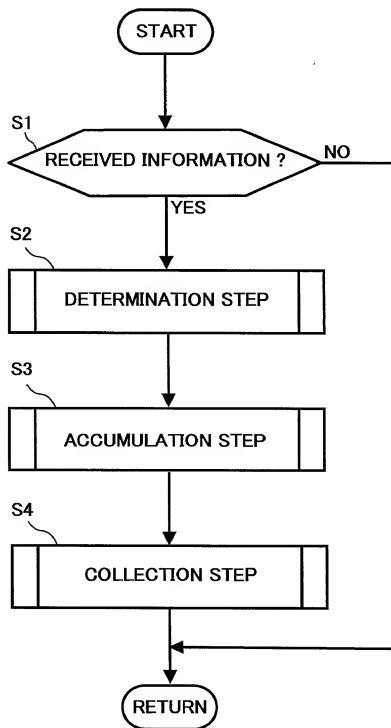


FIG. 11

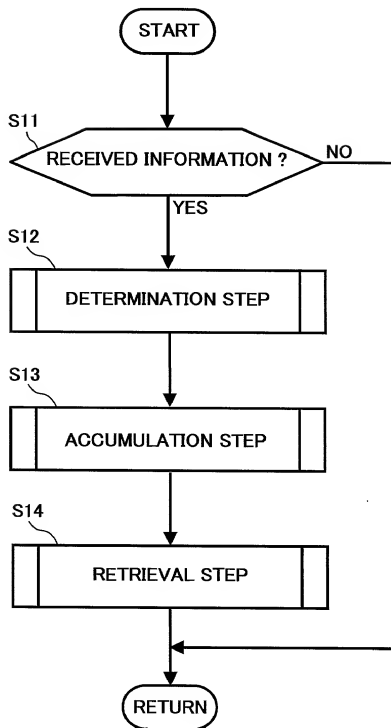


FIG. 12

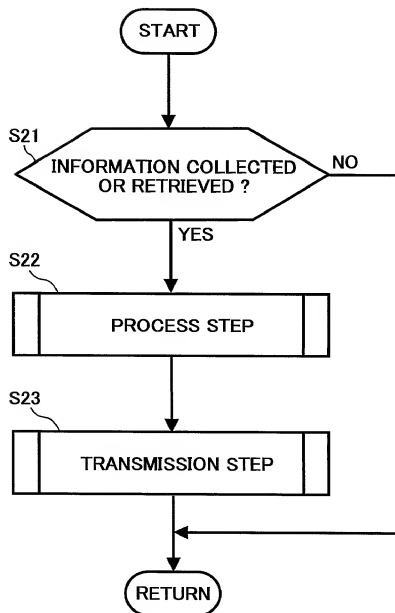


FIG. 13

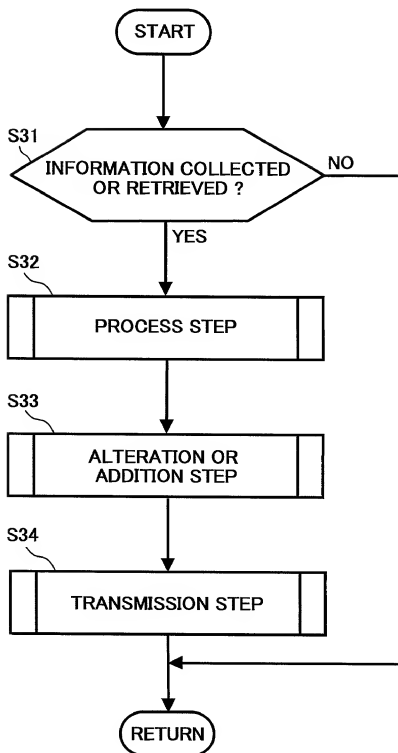


FIG. 14

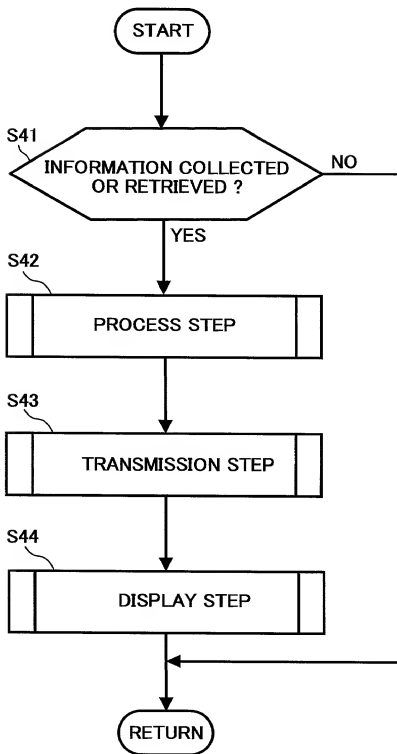


FIG. 15

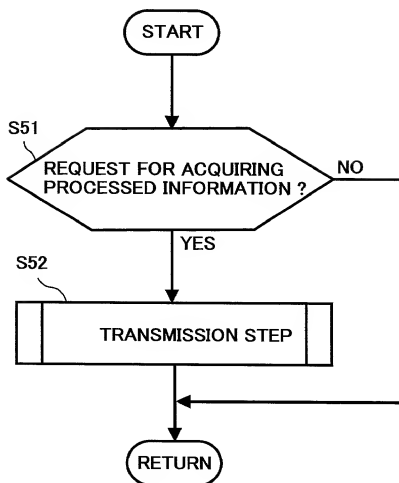


FIG. 16

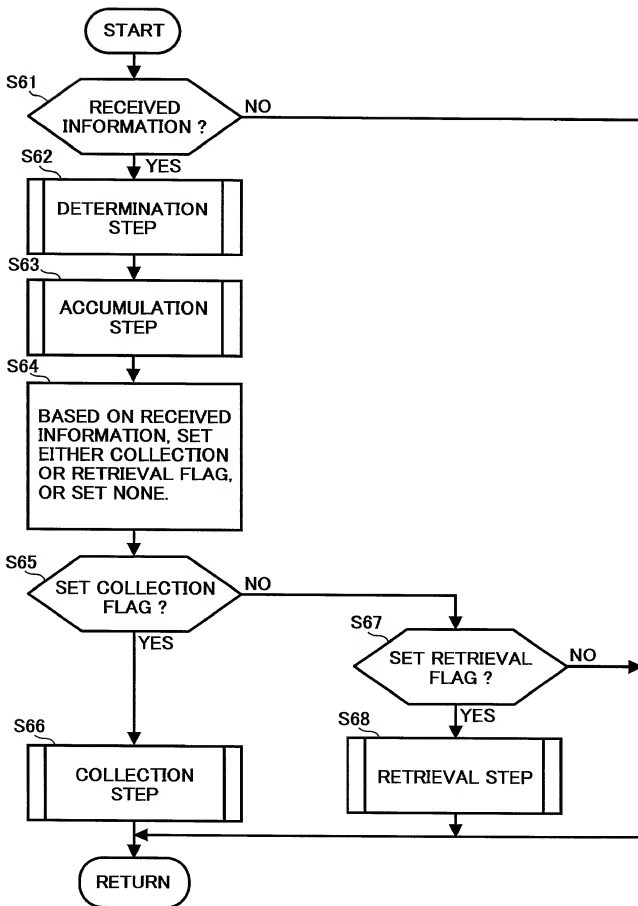


FIG. 17

MODEL, NO	FAULT CODE	'99,1	2	3	4	5	
XX...10	1001 1003 1011 1012	0 0 1 0	0 0 1 0	1 0 1 0	0 1 1 0	0 0 1 1	
TOTAL		1	1	2	2	2	

FIG. 18

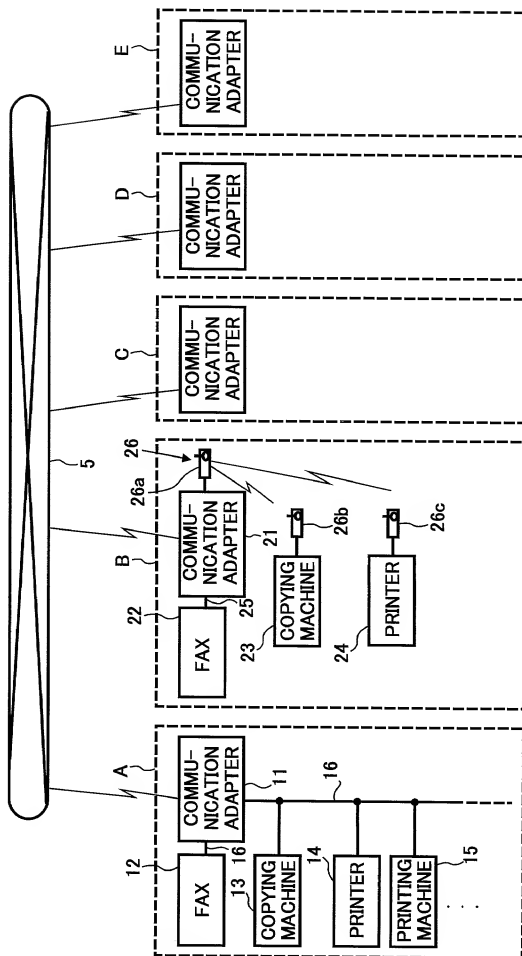


FIG. 19

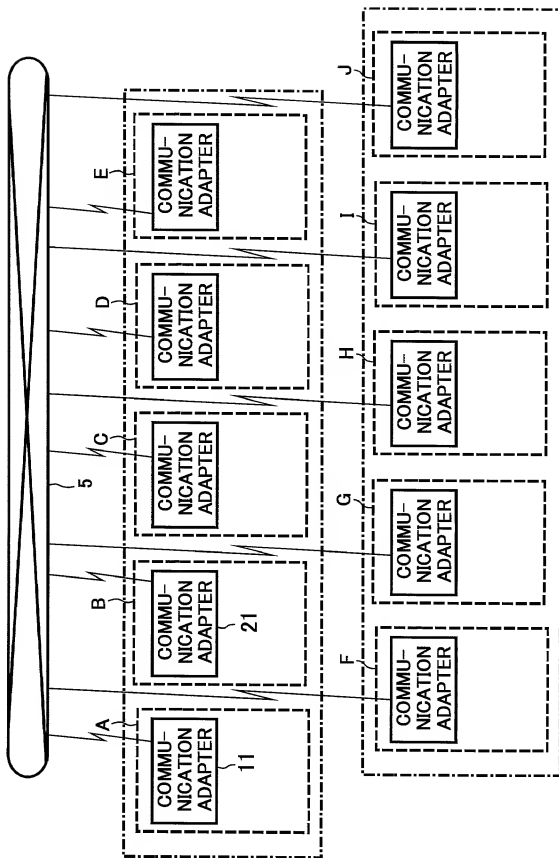
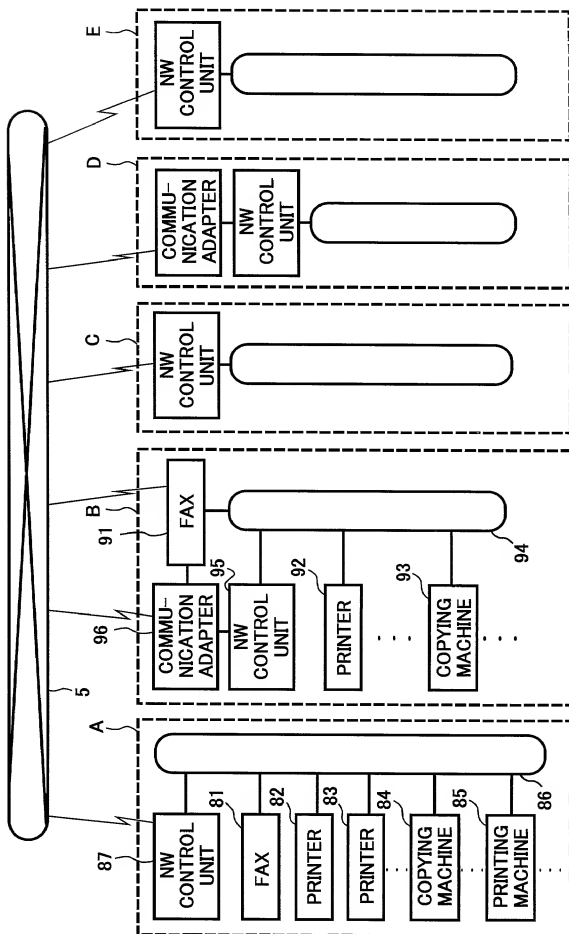


FIG. 20



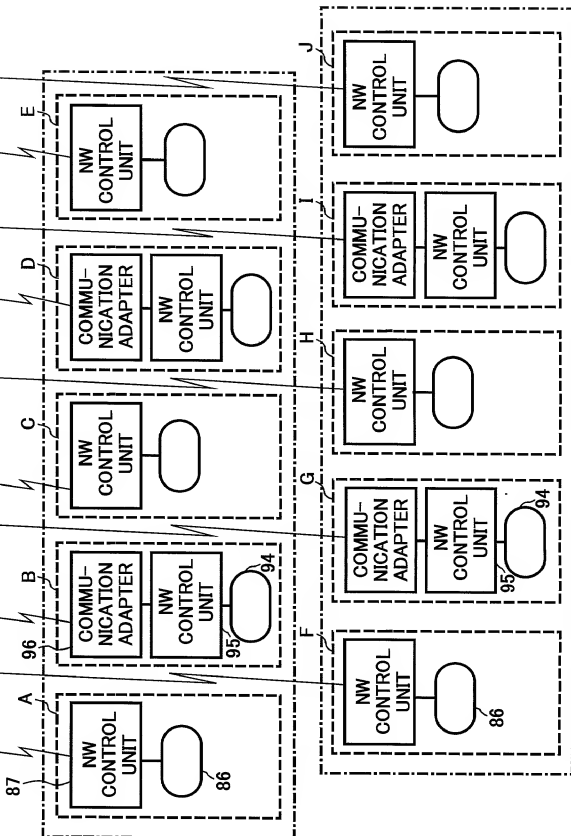


ILLUSTRATION : DATA REQUEST FORMAT

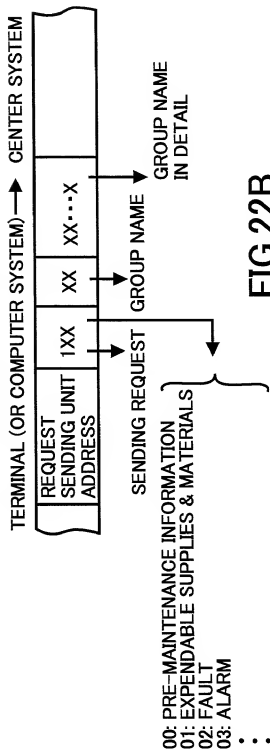


ILLUSTRATION : DATA RESPONSE FORMAT

